

EXHIBIT A


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Tracking (4)

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- [FedEx](http://www.fedex.com/) - <http://www.fedex.com/>
Transport company offering integrated transportation, information and logistics solutions.
- [UPS](http://www.ups.com/) - <http://www.ups.com/>
Company news, tracking, software, employment information, and FAQ.
- [DHL Worldwide Express](http://www.dhl.com) - <http://www.dhl.com>
Air express transportation of goods between countries. Site contains excellent how-to and country information.
- [Airborne Express](http://www.airborne.com) - <http://www.airborne.com>
A low-cost delivery service offering U.S. and international express and freight services.
- [TNT](http://www.tnt.com) - <http://www.tnt.com>
Courier offering global express distribution, logistics and international mail service of parcels and freight.
- [BAX Global](http://www.baxglobal.com) - <http://www.baxglobal.com>
Provides business-to-business shipping to 123 countries worldwide.
- [Purolator Courier](http://www.purolator.com/) - <http://www.purolator.com/>
International air courier logistical company offering package tracking with free software.
- [Parcelforce Worldwide](http://www.parcelforce.com/) - <http://www.parcelforce.com/>
UK Post Office express parcel delivery service. Tracking, air courier same day and overnight international shipping.
- [World Courier](http://www.worldcourier.com) - <http://www.worldcourier.com>
International same day and overnight courier company.
- [Aramex International Limited](http://www.aramex.com/) - <http://www.aramex.com/>
Provides express package delivery, freight forwarding and other transportation services primarily to, from, and within the Middle East and the Indian sub-continent. (Nasdaq: ARMX)
- [Transfer 2000](http://www.transfer2000.co.uk) - <http://www.transfer2000.co.uk>
UK based international courier company offering full courier and freight services worldwide.
- [Chronopost International](http://www.chronopost.com/web/en/) - <http://www.chronopost.com/web/en/>
Offers express delivery services worldwide.
- [Deutsche Post](http://www.deutschepost.de/postagen/) - <http://www.deutschepost.de/postagen/>
Leading provider of international mail services.
- [Relaystar](http://www.relaystar.com) - <http://www.relaystar.com>
An Internet delivery service from Texaco.
- [Quick International Courier](http://www.quickintl.com) - <http://www.quickintl.com>
USA and international high-priority courier services
- [International Mail Express](http://www.intmail.com) - <http://www.intmail.com>
International mail distributor in the U.S. serving North America, Europe, Middle East/Africa, Asia/Pacific Rim, and South America.
- [Interlink Express/Parcels](http://www.interlinkexpress.com) - <http://www.interlinkexpress.com>
UK national next day and international courier with 108 depots.
- [Nex Express](http://www.nexworldwide.com) - <http://www.nexworldwide.com>
Air Express door-to-door worldwide delivery.
- [Jet WorldWide](http://www.jetworldwide.com.au) - <http://www.jetworldwide.com.au>
Australia-based, offers domestic and international document, parcel and freight courier service.
- [Cargo Express](http://www.cargo-express.co.uk) - <http://www.cargo-express.co.uk>

Same day express delivery, UK and Europe. Contract distribution, component sequencing and trackside delivery.

- Pilot Air Freight - <http://www.pilotair.com/>
Provides global air freight services utilizing air, land or sea delivery options.
- Jetpak - <http://www.jetpak.com>
Scandinavian express delivery company, delivers door to door throughout Europe.
- Pegasus Courier - <http://www.pegasus.ro>
A Romanian company providing National and International Express Courier and Freight Services.
- Sameday Right-O-Way - <http://www.sameday.ca>
Courier service offering express and cargo services across Canada, the United States, and any international point.
- World Courier Ground - <http://www.wcground.com>
Courier and logistics company offering tracking, same day and overnight deliveries.
- Pal Cargo Bali - <http://www.palcargo.com>
An international freight forwarding company in Bali.
- Air Parcel Express - <http://www.apx-air-courier.com>
Air Courier door-to-door worldwide. International Express aggregator for DHL.
- Nextjet - <http://www.nextjet.com>
Same day air and land courier service with business-to- business E-commerce solutions within the USA.
- CGS Services - <http://www.cgsservices.co.uk/>
Courier and delivery services in the UK.
- TCS Express - <http://www.tcsexpress.com>
International express courier service to 220 countries across five continents.
- Freight Savers Express - <http://www.fseonline.com>
Provides global shipping services.
- Tricor Courier and Cargo Systems - <http://www.tricor.com/>
San Francisco-based national and international couriers and cargo company.
- Air Courier International - <http://www.aircourieruk.com>
Global air freight services, based in London and New York.
- Ship It Smarter - <http://www.shipitsmarter.com>
Offers pricing, shipping and tracking of European shipments with price quotes for UPS, FedEx, DHL and TNT.
- Crossflight Ltd - <http://www.crossflight.co.uk>
UK-based courier company providing a range of international express courier and mail services.
- Royal Cargo Courier - <http://www.royalcargocourier.com>
Provides shipment and transportation services.
- FirstFlight Courier - <http://www.firstflight.net/>
Domestic and international couriers based in India.
- Total Delivery Systems - <http://www.totaldeliverysystems.com>
Courier service for Vancouver Island, British Columbia.
- Countrywide Express - <http://www.countrywidexpress.com>
World-wide courier, parcel and cargo service provider.
- Medair Time Critical Express Ltd - <http://www.medair.ca>
Emergency specialist transport solutions, worldwide.
- Elite Expediting - <http://www.eliteexpediting.com>
Warehousing and handling of air and surface freight in Southern Ontario, Michigan and the Great Lakes States.
- USA Courier Network - <http://www.usacouriernetwork.com>
A nationwide delivery network of couriers.
- Arria Trans International Transport - <http://www.arria-trans.gr/>
Provides shipping services by land, air or sea.
- R84U - <http://www.R84U.com>
Instantly rate door to door shipments to 230 countries.
- Josein - <http://www.josein.pt>
Portuguese freight and international air courier company and shipping agent.
- Westward Couriers - <http://www.westward-courier.co.uk>
Delivery and haulage of large, wide and small loads worldwide. Specialists in aviation movement.
- Security Couriers Australia - <http://www.securitycouriers.org>
Australian courier firm specializing in international transit of cash, valuables, confidential documents and secure data.

- Walsh Freight Services - <http://www.walshfreight.com>
Heathrow-based international freight forwarder and air courier company, offering a full range of services.
- UFO Worldwide Courier and Cargo - <http://www.ufo.co.id>
Indonesian courier service based in Jakarta.
- Go 4 Express - <http://www.go4express.com>
Provides international courier services.
- Millennium International Transport Express - <http://www.mitexpress.com>
A worldwide courier specializing in express delivery of business samples, lightweight goods, and classified documents.
- Global Courier and Delivery Service - <http://www.pbria.com/GLOBAL-SERVICE/global.html>
Personal hand-delivery of sensitive items anywhere in the world.
- Eastern Air Couriers - <http://EACNY.COM>
Onboard courier company with international hubs throughout the world.
- Courier tracking - <http://westpty.homestead.com/1000000dibujocad.html>
This site is for tracking couriers
- Saffhire - <http://www.saffhire.co.uk>
Courier/freight company offering sameday UK & European delivery, overnight pallet delivery, distribution and logistics.
- One World Express - <http://www.oneworldexpress.com>
Express Courier and Freight specialists into and out of Africa.
- One Call Couriers - <http://www.onecallcouriers.co.uk>
Courier service based in Surrey, England.
- Transglobal Express - <http://transglobalexpress.co.uk>
A freight and parcel courier firm based in England.
- Crossborder Transportation - <http://addaxtrading.com>
Provides trucking services between Canadian and the U.S.
- Yamama International Couriers Ltd. - <http://www.yamama-couriers.com>
Provides on-demand and scheduled shipping solutions nationally and internationally. Based in Libya.

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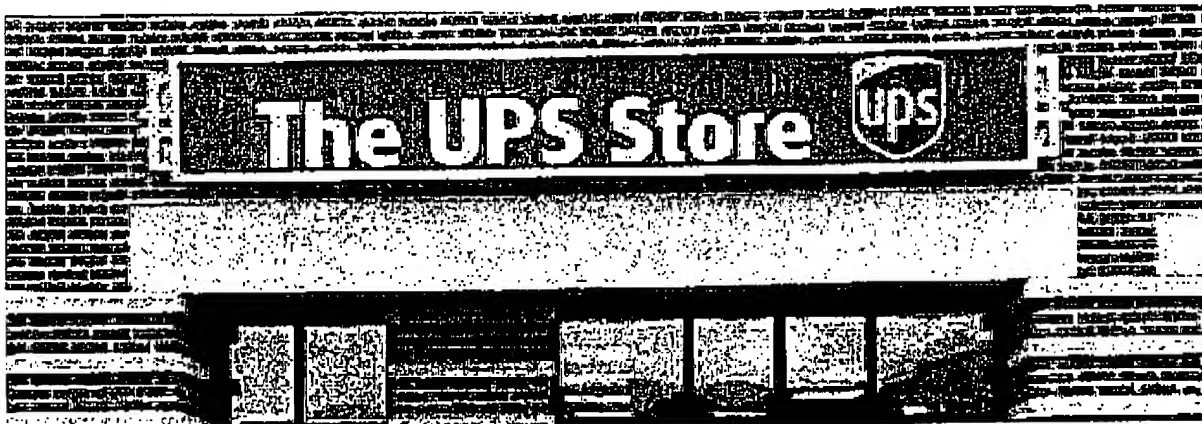
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FAST FACTS

Recent Statistics from the
Library Research Service

ED3/110.10/No. 191

March 26, 2003

Courier Service by Regional Systems Saves Libraries Millions of Dollars Annually Over Alternative Delivery Methods

From February 10-14, 2003, 30 Colorado libraries collected statistics on the numbers and types of items they sent to each other via the statewide courier service managed by the Central Colorado Library System and funded by all seven of the state's Regional Library Service Systems. The data collected were specifically for items sent—not received—via the courier, as any alternative to this mechanism for facilitating resource sharing—the U.S. Postal Service, UPS, or FedEx—would be a cost to be borne by the sender, not the recipient.

In the absence of a statewide courier system, libraries that share resources would have to bear such costs in both directions. When lending, a library would incur an expense in sending an item to another library, and when borrowing, a library would incur an expense to return the item to its home library. Without courier service, libraries would likely have to pass on these charges to the public.

Highlights

- Via the library courier system, academic and public libraries alone move an estimated 3.3 million items annually.
- The additional costs of comparable alternative delivery options (US Postal Service, UPS) range from \$1.4 to \$2.1 million annually.
- These are delivery charges alone. They do not include other requisite costs, such as labor, packing materials and other supplies, and storage.

The 30 libraries participating in the study included 25 public libraries and 5 academic libraries. Only one school district participated because school libraries are more likely to borrow than to lend via interlibrary loan. They are also less likely than academic and public libraries to be used by the public to return to lending libraries items borrowed under the Colorado Library Card program.

Based on the February sample, academic libraries sent an estimated 446,000 items via courier, while public libraries exceeded 2.9 million. (See Table 1.) The alternative costs of sending these items via the U.S. Postal Service or commercial delivery services, such as UPS and FedEx, would be prohibitively high for most libraries. (See Table 2.)

If these average costs are extrapolated statewide, the cost-effectiveness of the library courier is obvious when compared to the above-mentioned alternatives. While courier service is coordinated by CCLS and funded by all of the Systems, local libraries also contribute toward the total cost. Thus, a fair assessment of the cost-effectiveness of the courier must take this local cost-sharing into account.

Table 1. Estimated Numbers of Items Sent via Courier by Colorado Academic and Public Libraries, FY 2003

Format	Academic Libraries	Public Libraries
Books	382,096	2,176,200
Audio books	2,288	128,960
Videos/DVDs	16,016	411,060
Music CDs	4,576	80,600
Photocopies, correspondence, other items	25,168	112,840
Packages	16,016	8,060
Total	446,160	2,917,720

All cost alternatives were explored taking into account the average weight of items being sent in each format. For libraries with higher courier traffic, a limit of 20 pounds per package was also assumed.

On the basis of a preliminary analysis, it is estimated that sending all courier items via the U.S. Postal Service (library rate) would have cost academic and public libraries an additional \$1.4 million this fiscal year. Commercial delivery options would have cost even more:

Colorado State Library - Colorado Department of Education
Library & Information Science Program - College of Education - University of Denver
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\$2.1 million for UPS and \$6.3 million for FedEx. (All comparison costs are for second-day service—the norm for the courier system.)

These figures are based on a preliminary analysis of data from the Colorado Library Courier Cost Comparison Study. The final report, forthcoming in April, will provide more precise estimates based on the distribution of different formats between alternative delivery options and including other requisite costs, such as labor, packing materials and other supplies, and storage facilities.

Table 2. Estimated Statewide Costs of Alternative Delivery Options and Savings to Academic and Public Libraries Beyond Their Local Costs

Library Type (N of libraries/outlets on courier)	U.S. Postal Service (library rate)	UPS	FedEx
Academic (44)			
Total cost	\$400,400	\$588,016	\$1,443,728
Local cost	192,896	192,896	192,896
Savings	\$207,504	\$395,120	\$1,250,832
Public (150)			
Total cost	\$1,762,800	\$2,223,000	\$5,592,600
Local cost	532,800	532,800	532,800
Savings	\$1,230,000	\$1,690,200	\$5,059,800
Academic & Public (194)			
Total cost	\$2,163,200	\$2,811,016	\$7,036,328
Local cost	725,696	725,696	725,696
Savings	\$1,437,504	\$2,085,320	\$6,310,632



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